Simple Steps
to Manage Your Retirement Account

Register for Member Self Service

❶ **Go to MyRetirement.ky.gov**
This is the direct link to your self service account. You can also login from **kyret.ky.gov.** Click on the Login button at the top on any page.

❷ **Connect to Your Account**
Click the "Need to Register?" link just below the login button. To register, you will enter your Social Security number, date of birth, a valid email account, and PIN so we can identify your account. Don't know your PIN? Call KRS at 1-800-928-4646 to request a new PIN.

❸ **Create Login Information**
We will ask you to create a User ID and Password, which you will use each time you login to your account. For additional security, you will answer a secret question. This answer will be used when you need to reset your User ID or Password.

Password Tips:

Valid passwords are 8 to 20 characters long, are case sensitive, and should not contain spaces. Please use at least one uppercase letter, one number and one special character. The following characters are permissible: @, #, !, %, and $.

Passwords should never be shared or re-used for other accounts.

After You Register

How do I access my account?
After completing the registration process, you'll login using the User ID and Password you created during registration (step 3 above). *Please note your account will be locked after 3 unsuccessful login attempts.*

Forgot your User ID or Password?
If you forget your User ID or Password, click the "Forgot User ID or Password?" link below the login button. You'll be prompted to enter the following:
1. Social Security Number and Birth Date
2. KRS PIN and your email address
3. Answer to your secret question (provided in step 3 above)
4. Enter a new User ID/password and type the same User ID/password in the confirm box.

I can login, but I'm not sure how to use the site.
Once you login to your account, the site manual is available if you click on the site help link at the top right corner of your screen under the logout button. The manual provides step by step instructions. If you still can't find what you're looking for, call our office at 1-800-928-4646.

Find us online at https://kyret.ky.gov
Visit our website for news and information, to download forms, newsletters, and the member handbook. You can also find information on benefits, insurance, and investments.